

# A SERVICE BY YOUR HOME OWNERS ASSOCIATION

Home Owners Association of Del Tura  
North Fort Myers, Florida 33903

MAY 2, 2011

## CONTRACTOR SURVEYS

Dear Del Tura Resident;

In the interest of informing residents about the various contractors who provide services in Del Tura, the HOA has devised a survey to help residents. Survey forms are available at the HOA office and the Tuesday morning coffees. See the back of this letter for the form. The results are available in the HOA office and at the coffees. The results of this survey will provide home owners a guide concerning experiences with contractors and others who provide services at Del Tura. It is not to be used to evaluate public utilities or Hometown. The survey asks several questions that should be answered either YES or NO.

There are several agencies that can provide useful information concerning contractors. You may wish to check with one or more of these, especially for large projects.

Better Business Bureau of West Florida \_\_\_\_\_ 239-334-4648—or [www.bbb.org/us/consumers](http://www.bbb.org/us/consumers)

Florida Better Business Bureau \_\_\_\_\_ 800-525-1447

State licensing \_\_\_\_\_ [www.myfloridalicense.com](http://www.myfloridalicense.com)

Contractor Licensing (Lee County) \_\_\_\_\_ 533-5895—or [www.lee-county.com](http://www.lee-county.com)

Conviction Record \_\_\_\_\_ [offender.fdle.state.fl](http://offender.fdle.state.fl)

Check owner for arrest record \_\_\_\_\_ [www.sheriffleefl.org](http://www.sheriffleefl.org)

Search court cases/records \_\_\_\_\_ [www.leeclerk.org](http://www.leeclerk.org)

Business tax account \_\_\_\_\_ [www.leetc.com](http://www.leetc.com)

Search permits/length to complete work \_\_\_ [www.leegov.com](http://www.leegov.com)

Who owns the business \_\_\_\_\_ [www.sunbiz.com](http://www.sunbiz.com)

If you encounter problems such as failure to perform work or resolve issues the following may be of help.

Small Claims/Clerk of Courts \_\_\_\_\_ 533-5000

Fraud, Lee County Sheriff \_\_\_\_\_ 477-1000

Fraud, State of Florida \_\_\_\_\_ 278-7177

Fraud FTC \_\_\_\_\_ 1-877-382-4357 or [ftc.gov/complaint](http://ftc.gov/complaint)

US Postal Service \_\_\_\_\_ 1-877-876-2455 or [postalinspectors.uspis.gov](http://postalinspectors.uspis.gov)

Consumer Complaint Forms for the State of Florida are in the rack behind the Contractor Survey Forms in the HOA Office. **Survey results are available in the HOA Office.**

Survey forms are to be returned as indicated at the bottom of the form.

**The survey form must be signed for your input to be counted.**

Please contact Tom Lord at 239 543-9072 if you have any questions.

DEL Tura HOA